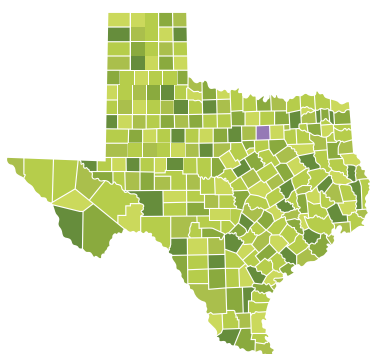




# Primary Care with Genuine Kindness



**98%**  
PATIENT  
SATISFACTION  
with 7 centers  
throughout North  
Texas & growing!



## Provider Network

North Texas

Updated December 2024

To find a center near you visit [PalmPrimaryCare.com](https://www.PalmPrimaryCare.com)



# DISCOVER THE Palm Primary Care Experience



## Genuine Kindness

Experience Palm Primary Care with our attentive, quality doctors and staff that listen to you with compassion. You're not just a number.

## Unsurpassed Patient Satisfaction

Specialized in servicing Senior patients. Currently servicing over 50K patients in Florida and Texas with 98% patient satisfaction.

## Service Convenience

Minimal wait times, same-day urgent appointments, in-house labs, diagnostics, telemedicine, accept most Medicare Advantage plans and more!

## 7 Locations in Texas & Growing!

Primary Care with Genuine Kindness

# Welcome!

We are committed to providing our patient members with the Palm Primary Care Experience. At each of our locations, patients will find attentive doctors, knowledgeable and compassionate care coaches, and professional staff who focus on the needs of patients from the diverse communities we serve. By taking the time to build relationships with every patient who walks through our doors, we are better able to offer customized solutions designed to optimize each patient's health and well-being.

## With Us, You Get More

Throughout Texas, we strive to provide patients in the communities we serve with the Palm Primary Care Experience. Visiting one of our clinics is so much more than a typical medical visit. At Palm Primary Care, you can build long-lasting, positive relationships with our care coordinators and other professionals who are dedicated to and invested in your health and well-being. When you choose Palm Primary Care, you have a team of caring staff on your side, focused on providing you access to services specific to your unique needs.

## Our Mission

Our mission is to provide quality healthcare with genuine kindness to our patient members so they can lead productive and fulfilling lives. We also strive to create and maintain a positive work environment for our dedicated team of professionals.

# Contents

At Palm Primary Care we have five locations throughout Texas. To find a location nearest you please visit [PalmPrimaryCare.com](http://PalmPrimaryCare.com)

## North Texas

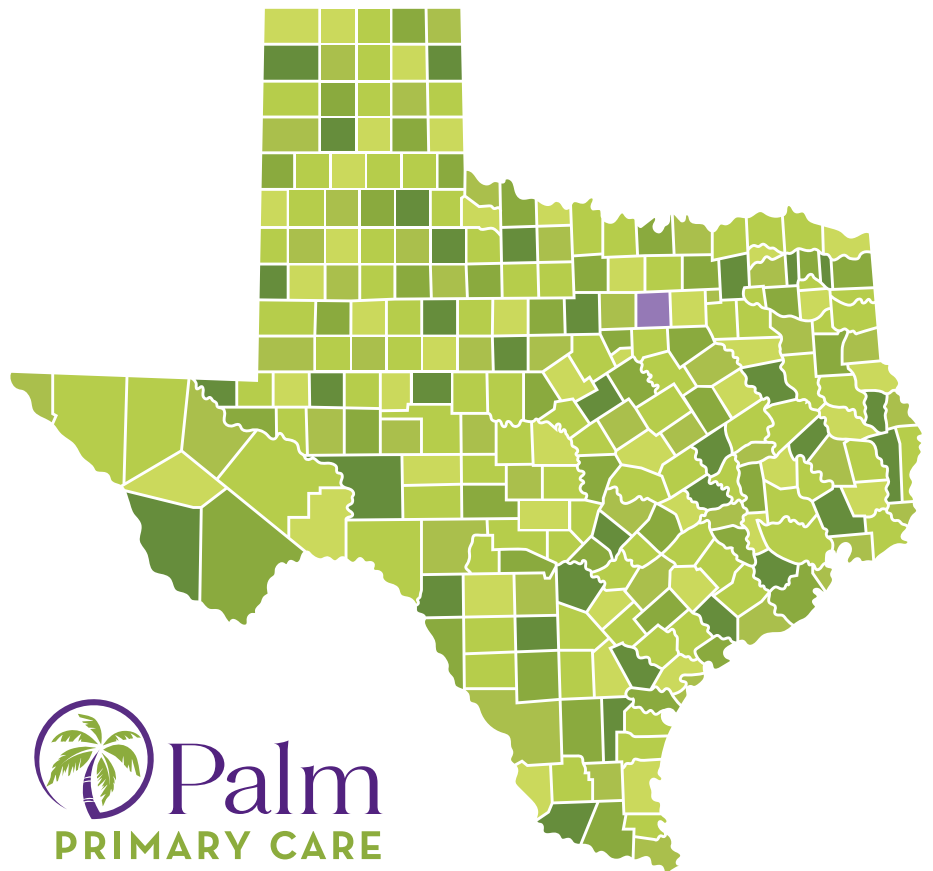
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# North Texas Centers

## Services Include:

- Attentive doctors, specialized in senior care, that listen to you
- In-house labs
- Medicare same day appointments, walk-ins and minimal to no wait times
- Specialist care coordination
- Transportation assistance
- 24/7 access to urgency line and care team
- Free Prescription Delivery
- Telemedicine
- Patient Support Representative

## Medicare Advantage Plans Accepted



# Tanglewood

4400 Oak Park Lane, Fort Worth, TX 76109

**Hours:** M-T, 7:30 AM – 4:30 PM F, 7:30 AM – 12:00 PM

**Office Administrator:** Jessica Van Roy

**Email:** info@palmmedicalcenters.com

**Phone:** 817-985-7772

**Fax:** 817-985-7773



## Stuart Pickell, MD

**NPI:** 1740261114

**Country of Origin:** United States

**School of Medicine:** University of Texas Southwestern Medical School

**Languages:** English

Dr. Stuart C. Pickell is an experienced Internal Medicine specialist from Fort Worth, Texas. With over twenty years in practice, he received his medical degree from the University of Texas Southwestern Medical School. Committed to delivering exceptional care, he strives to improve his patient's well-being through comprehensive and personalized treatments. Dr. Pickell is the current President of the Tarrant County Medical Society, and an associate professor of Internal Medicine and the Ethics Theme Lead at the Burnett School of Medicine at TCU.



## Lisa Couch, APRN

**NPI:** 1003580945

**Country of Origin:** United States

**School of Medicine:** Texas Tech University Health Science

**Languages:** English

Lisa Couch, APRN based in Fort Worth, Texas is a seasoned Family Nurse Practitioner. With a diverse background, Lisa has acquired expertise in intensive care, served as a lactation nurse, and specialized in pediatric palliative care, showcasing her commitment to comprehensive healthcare.



## Mari Finley, ANP-BC

**NPI:** 1942575329

**Country of Origin:** United States

**School of Medicine:** St. Louis University NP, University of Texas Arlington  
Doctorate of Nursing

**Languages:** English

Mari Finley, ANP-BC, a board-certified Adult Nurse Practitioner from the University of Texas Arlington. Mari Finley completed her education at St. Louis University NP. Alongside her professional expertise, Mari enjoys equestrian activities and cherishes family time. With her passion for healthcare, Mari provides exceptional care to her adult patients, ensuring their well-being and delivering personalized attention.





## Randal "Randy" Brown, MD

**NPI: 1831167956**

**Country of Origin:** United States

**School of Medicine:** University of Texas Health Sciences Center at San Antonio

**Languages:** English

Dr. Randal "Randy" Brown has practiced Family Medicine since 2001. He attended Abilene Christian University and The University of Texas Health Sciences Center at San Antonio, where he earned his medical degree. He is board certified by the American Board of Family Medicine. At only five years old, Dr. Brown knew he wanted to be a doctor. Dr. Brown believes patients tend to know themselves best, which is why he engages in shared decision-making between doctor and patient.

---



## William Bryan Byrd, MD

**NPI: 1346293453**

**Country of Origin:** United States

**School of Medicine:** University of Texas Health Sciences Center at San Antonio

**Languages:** English

Dr. William Brian Byrd attended the University of Texas at Austin as an undergraduate and the University of Texas Health Sciences Center at San Antonio where he received his medical degree. He is board certified in Family Medicine and is an active member of the American Academy of Family Physicians. His calling is driven by long-term relationships with the people who trust him with their health.

---



## Amy Hussey, DO

**NPI: 1861755506**

**Country of Origin:** United States

**School of Medicine:** Lake Erie College of Osteopathic Medicine

**Languages:** English

Dr. Amy Hussey is board certified in Family Medicine by the American College of Family Physicians. She received her medical degree at Lake Erie College of Osteopathic Medicine – Bradenton Campus and completed her residency training at UMDNJ-SOM/Kennedy Health System/Our Lady of Lourdes Medical Center in New Jersey.

---

# Cityview

**Hours:** Mon Tues Thurs, 7:30 AM – 3:00 PM,  
Wed, 8:30 AM – 3:00 PM, Fri 8:30 AM – 12:00 PM



## Robert Caviano, FNP

**NPI: 1891107561**

**Country of Origin:** United States

**School of Medicine:** University of Texas at Arlington

**Languages:** English

Bob Caviano attended Texas Tech University, where he earned his Bachelor of Science in Nursing. He worked seven years as an intensive care nurse before completing his Nurse Practitioner training at the University of Texas at Arlington in 2013, receiving honors. He later became board-certified as a Family Nurse Practitioner.



## Frances Hodapp, PA

**NPI: 1821706748**

**Country of Origin:** United States

**School of Medicine:** University of Texas Southwestern

**Languages:** English

Frances Hodapp attended Texas A&M University, where she obtained her Bachelor of Science in Nursing. She worked for two years as a pediatric intensive care nurse before attending the University of Texas Southwestern (UTSW) School of Health Professions in Dallas, where she obtained her Master of Physician Assistant (PA) Studies.



## Mackenzie Price, PA

**NPI: 1871153346**

**Country of Origin:** United States

**School of Medicine:** Hardin Simmons University

**Languages:** English

Mackenzie Price attended Texas A&M University, where she earned her Bachelors of Science in Health. She graduated from Hardin Simmons University in 2019 with her Master's of Physician Assistant Studies. Mackenzie loves to partner with her patients so that they feel better equipped to continually work toward healthy lives.



## Haddy Sillah, DNP, APRN, FNP-BC

**NPI: 1114617289**

**Country of Origin:** United States

**School of Medicine:** Baylor University

**Languages:** English

Dr. Haddy Sillah is a dedicated and results-driven Family Nurse Practitioner (FNP) with over five years of nursing experience. She has a Doctor of Nursing Practice degree from Baylor University and extensive experience in both primary and specialized care settings. Dr. Sillah is passionate about providing excellent patient care and is known for her dynamic approach to meeting healthcare goals within set timeframes.

# Haltom City

4045 E Belknap St. Suite 12, Haltom City, Texas 76111

**Hours:** Coming Soon!

**Office Administrator:** Yolanda Tran

**Email:** info@palmmedicalcenters.com

**Phone:** 817-759-2315

**Fax:** 817-759-2316



## Tuan H. Nguyen, MD

**NPI:** 1881663193

**Country of Origin:** USA

**School of Medicine:** University of Texas Medical Branch School of Medicine

**Languages:** English, Spanish, and Vietnamese

Dr. Tuan H. Nguyen is a family medicine doctor in Haltom City, Texas. He received his medical degree from the University of Texas Medical Branch School of Medicine and has been in practice for more than 20 years. Dr. Nguyen has expertise in treating chronic diabetes, obesity, weight-related health conditions, and chronic high blood pressure, among other conditions.

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## Mai V. Hoang, MD

**NPI:** 1801982335

**Country of Origin:** USA

**School of Medicine:** University of Texas Medical Branch School of Medicine

**Languages:** English, Spanish, and Vietnamese

Dr. Mai V. Hoang is a family medicine doctor in Haltom City, Texas, and is affiliated with multiple hospitals in the area, including Baylor Scott and White All Saints Medical Center-Fort Worth and Medical City North Hills. She received her medical degree from the University of Texas Medical Branch School of Medicine and has been in practice for more than 20 years.

---



# Keller

4160 Heritage Trace Parkway, Suite 400, Keller, TX 76244

Hours: M-T: 8 AM – 4:30 PM F: 8 AM- 2 PM

Office Administrator: Cheryl Duran

Email: [info@palmmedicalcenters.com](mailto:info@palmmedicalcenters.com)

Phone: 682-207-5706

Fax: 682-226-6557



## Mrunmayee A. Barve, MD

NPI: 1487889705

Country of Origin: India

School of Medicine: Dr. DY Patil Medical College

Languages: English

Dr. Mrunmayee A. Barve is a highly experienced family medicine practitioner with over 20 years of dedicated practice. She earned her medical degree from Dr. DY Patil Medical College and is renowned for her exceptional skills in providing comprehensive healthcare. Dr. Barve is not only a proficient medical professional but also establishes strong connections with her patients, fostering a caring and supportive environment in her practice. Her commitment to delivering top-notch care makes her a valued and trusted healthcare provider.



The Kinder Side of Care,  
now available in multiple  
North Texas locations.

# Mansfield

1720 E. Broad St, Mansfield, TX 76063

**Hours:** M-F 8:00 AM-5:00 PM

**Office Administrator:** Cristi Nichols

**Email:** info@palmmedicalcenters.com

**Phone:** Coming Soon

**Fax:** Coming Soon



## James N. Irvine, D.O

**NPI: 1841219755**

**Country of Origin:** United States

**School of Medicine:** University of North Texas Health Science Center

**Languages:** English

Dr. James Irvine graduated from the University of North Texas Health Science Center, Texas College of Osteopathic Medicine in May 1989. His postgraduate training was done in San Diego, CA and he is board certified in Family Practice. Dr. Irvine is a native Texan and while he enjoyed living and practicing medicine in California, his love for family is greater and he returned to Fort Worth in 1993. Born and raised in Wichita Falls, he initially moved to the Metroplex to complete his undergraduate education from the University of Texas at Arlington.



## Sharon M. Irvine, D.O

**NPI: 1811915762**

**Country of Origin:** United States

**School of Medicine:** University of North Texas Health Science Center

**Languages:** English

Dr. Sharon Mansfield Irvine graduated from the University of North Texas Health Science Center, Texas College of Osteopathic Medicine in Fort Worth, TX in 1988. Having grown up in California, she went to San Diego for her postgraduate training and stayed for five years before returning to the Fort Worth area. She is Board Certified in Family Practice with an emphasis in women's health and bio-identical hormones.



## Jerry McKenzie, MD, MBA

**NPI: 1053679407**

**Country of Origin:** United States

**School of Medicine:** University of Arkansas College of Medicine

**Languages:** English

Dr. Jerry McKenzie is currently the Medical Director for Palm Primary Care. Dr. McKenzie attended the University of Arkansas for Medical Sciences and graduated with his medical degree in 2012. He went on to complete his residency at the University of Arkansas Medical Center in 2016. Dr. McKenzie is a dedicated and skilled board-certified physician, specializing in Geriatric Medicine.

# Mansfield

1720 E. Broad St, Mansfield, TX 76063

**Hours:** M-F 8:00 AM-5:00 PM

**Office Administrator:** Cristi Nichols

**Email:** info@palmmedicalcenters.com

**Phone:** Coming Soon

**Fax:** Coming Soon



## Jessica Ragland, FNP-C

**NPI: 1518433317**

**Country of Origin:** United States

**School of Medicine:** University of Texas at Arlington

**Languages:** English

Jessica Ragland is a skilled Family Nurse Practitioner with over ten years of experience. She previously worked as a Nurse Practitioner at Pulmonics Plus for nearly four years, focusing on respiratory health. Jessica also has an extensive background as a Registered Nurse, having served at Baylor Scott & White Health, Methodist Health System, and Memorial Health System, accumulating over a decade of hands-on patient care. Her experience spans family practice, respiratory health, and general patient care across various clinical settings.



## Sherri Kirschbaum, FNP

**NPI: 1023858412**

**Country of Origin:** United States

**School of Medicine:** South University

**Languages:** English

Sherri Kirschbaum is an experienced Family Nurse Practitioner currently working at Mansfield Medical Clinic in Texas. She has diverse healthcare expertise, having served in multiple roles including RN Charge Nurse, Triage Nurse, and RN Case Manager at various medical centers. With over a decade in nursing, she brings strong skills in care coordination, critical thinking, and end-of-life care across inpatient, outpatient, and home health settings. Her background also includes internships in family practice and mental health, emphasizing her commitment to comprehensive patient care.

# Dallas/DeSoto

3920 W. Wheatland Rd., Suite 152, Dallas, TX 75237

**Hours:** M-F 8:00 AM-5:00 PM

**Office Administrators:** Sharma Guillory & Marlene Garcia

**Email:** info@palmmedicalcenters.com

**Phone:** 214-467-0432

**Fax:** 214-467-0635



## Jerry McKenzie, MD, MBA

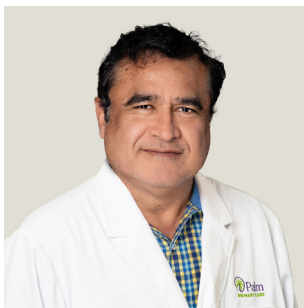
**NPI:** 1053679407

**Country of Origin:** USA

**School of Medicine:** University of Arkansas: College of Medicine

**Languages:** English

Jerry Mckenzie, MD is currently the Medical Director for Palm Primary Care. He attended the University of Arkansas for Medical Sciences and graduated in 2012. He completed his residency in the University of Arkansas Medical Center from 2012-2016. He is a board certified physician and specializes in Geriatric Medicine.



## Eliazar Garcia Alvarez, MD

**NPI:** 1215997259

**Country of Origin:** United States

**School of Medicine:** Loma Linda University School of Medicine

**Languages:** English

Dr. Eliazar Garcia Alvarez is certified by the American Board of Family Medicine. He completed his medical education at Loma Linda University School of Medicine in 1988, followed by a residency in Family Medicine at Riverside County Regional Medical Center in 1991. With a commitment to excellence in patient care, Dr. Alvarez brings a wealth of knowledge and expertise to his practice, ensuring the well-being of his patients through personalized and compassionate healthcare.



## Bane L. Smith, MD

**NPI:** 1790703098

**Country of Origin:** United States

**School of Medicine:** Universidad Autonoma de Guadalajara

**Languages:** English and Spanish

Bane L. Smith, MD, is certified by the American Board of Family Medicine, specializing in Family Medicine. Graduating from the Universidad Autonoma de Guadalajara in 1980, Dr. Smith completed his residency at the University of Texas Southwestern Medical School in Dallas, TX. He was an Academic/Research Fellow and Assistant Instructor in Family Medicine at UT Southwestern Medical Center Dallas. With over 36 years of experience, Dr. Smith has dedicated his career to providing comprehensive and compassionate care to patients of all ages.



# Dallas/DeSoto

3920 W. Wheatland Rd., Suite 152, Dallas, TX 75237

**Hours:** M-F 8:00 AM-5:00 PM

**Office Administrator:** TaWalla Irving & Marlene Garcia

**Email:** info@palmmedicalcenters.com

**Phone:** 214-999-1956

**Fax:** 214-467-0635



**Tricia Kelly-Hawkins, APRN, AGPCNP-BC NPI: 1114607660**

**Country of Origin:** United States

**School of Medicine:** University of Texas School of Nursing in Arlington

**Languages:** English

Tricia Kelly-Hawkins, a seasoned healthcare professional, transitioned from a registered nurse to a board-certified adult-gerontology primary care nurse practitioner in 2022. With over 20 years of experience, she specializes in managing conditions like diabetes, heart disease, stroke, and chronic kidney disease. Tricia holds degrees from the University of Texas at Arlington College of Nursing. She is dedicated to providing compassionate care to her patients, empowering them to lead healthier lives.



**Shashonne Price, APRN, FNP-BC**

**NPI: 1295407187**

**Country of Origin:** United States

**School of Medicine:** Walden University

**Languages:** English

Shashonne Price has cared for Texans as a Registered Nurse since 2007, spending much of her career in the heart of Dallas. In 2020, she enhanced her training and skills by becoming board-certified as a Family Nurse Practitioner. She strives to make a positive impact on the wellbeing of her patients through quality education regarding their acute and chronic health care needs. Shashonne earned her bachelor's degree in nursing from Chamberlain University in Addison, Illinois. She earned her Master's Degree in nursing from Walden University out of Minneapolis, Minn. She is a member of the American Nurse Credentialing Center and the American Nurses Association.



**Pamela Saenz, APRN, FNP-C**

**NPI: 1417531906**

**Country of Origin:** United States

**Languages:** English, Spanish and French

Pamela Saenz, APRN, FNP-C, comes with a wealth of experience as a Family Nurse Practitioner, committing herself to the provision of first-rate primary care. Pamela is fluent in both English and Spanish, and proficient in French, allowing her to engage with a diverse range of patients effectively. Passionate about patient-focused care, Pamela is whole-heartedly committed to enhancing health outcomes and delivering premium quality healthcare.

# Duncanville

545 W. Wheatland Rd., Duncanville, TX 75116

**Hours:** M-F 8:00 AM-5:00 PM

**Office Administrators:** Sharma Guillory & Marlene Garcia

**Email:** info@palmmedicalcenters.com

**Phone:** 972-298-7191

**Fax:** 972-296-8242



## Bane Longino Smith, MD

**NPI:** 1790703098

**\*Only sees patients at Dallas/DeSoto clinic**

**Country of Origin:** United States

**School of Medicine:** Universidad Autonoma de Guadalajara

**Languages:** English and Spanish

Bane L. Smith, MD, is certified by the American Board of Family Medicine, specializing in Family Medicine. Graduating from the Universidad Autonoma de Guadalajara in 1980, Dr. Smith completed his residency at the University of Texas Southwestern Medical School in Dallas, TX. He was an Academic/Research Fellow and Assistant Instructor in Family Medicine at UT Southwestern Medical Center Dallas. With over 36 years of experience, Dr. Smith has dedicated his career to providing comprehensive and compassionate care to patients of all ages.



## Charles McWilliams, APRN, FNP-C

**NPI:** 1295221166

**Country of Origin:** United States

**School of Medicine:** University of Texas School of Nursing in Arlington

**Languages:** English

Charles McWilliams, APRN, FNP-C, is a dedicated nurse practitioner certified by the American Academy of Nurse Practitioners. He earned his Master of Science in Nursing from the University of Texas School of Nursing in Arlington in 2017. With over 7 years of experience in the healthcare field, Charles is committed to providing high-quality, compassionate care to his patients.



## Pamela Saenz, APRN, FNP-C

**NPI:** 1417531906

**Country of Origin:** United States

**Languages:** English, Spanish and French

Pamela Saenz, APRN, FNP-C, comes with a wealth of experience as a Family Nurse Practitioner, committing herself to the provision of first-rate primary care. Pamela is fluent in both English and Spanish, and proficient in French, allowing her to engage with a diverse range of patients effectively. Passionate about patient-focused care, Pamela is whole-heartedly committed to enhancing health outcomes and delivering premium quality healthcare.

# DISCOVER THE Palm Primary Care Experience

## North Texas Locations:

### TARRANT COUNTY

#### Cityview

6100 Harris Pkwy, Suite 1240  
Fort Worth, TX 76132

#### Keller

4160 Heritage Trace Parkway,  
Suite 400  
Keller, TX 76244

#### Tanglewood

4400 Oak Park Lane  
Fort Worth, TX 76109



#### Haltom City

4045 E Belknap St. Suite 12,  
Haltom City, Texas 76111

#### Mansfield

1720 E. Broad St.  
Mansfield, TX 76063

### DALLAS COUNTY

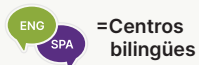
#### Dallas/Desoto

3920 W. Wheatland Rd.  
Suite 152  
Dallas, TX 75237



#### Duncanville

545 W. Wheatland Rd.  
Duncanville, TX 75116



=Centros  
bilingües



= Activity  
Centers



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